



ACCESS GUIDELINES

UNDER CORONAVIRUS (COVID-19) RESTRICTIONS

PAYING YOUR BILL

You can make a payment with cash, a credit card, or a debit card without having to drive to the Vinita and Grove offices.

3 Ways to Pay:

1. Online

- Go to www.boltfiber.com
- Choose "Bill Pay"
- Option 1: "Pay Now" requires no registration.
- Option 2: "Register Your Account" to make future payments.

2. Phone

Call us at 1.844.256.2658

3. Automatic Bank Draft

Pay your bill using your checking account or credit card. Please contact our office and we will provide the form you need to get started.

LOBBY ACCESS

BOLT Fiber Optic Services lobbies in Vinita and Grove are closed to the general public until further notice.

Our drive-thru windows are currently open. Please be aware that a decision to close the drive-thru windows could be made at any time in order to ensure the safety of our employees and customers. Contact us at 1.844.256.2658 with any questions or concerns.

APPS & FORMS

Required forms are available online at www.boltfiber.com. Select the Support tab and then the Document tab.

There is also an application available online. Or simply contact us 1.844.256.2658. We will be happy to send forms to you.



HERE FOR YOU

Northeast Oklahoma Electric Cooperative and BOLT Fiber Optic Services are here to serve its members through pandemics and good times. If you have difficulty paying your bill due to a loss of income or business disruption as a result of the coronavirus pandemic, please call us at 1.800.256.6405 so we can look at ways to help you. We have plans in place and may be able to delay service disconnection or waive late fees.